

A. Receptionist's phone voice was:

- | | | | | | | |
|-----|-----|-----|-----|-----|-----|-------------|
| ___ | ___ | ___ | 1st | 2nd | 3rd | Doctor |
| ___ | ___ | ___ | | | | Cheerful |
| ___ | ___ | ___ | | | | Rushed |
| ___ | ___ | ___ | | | | Interested |
| ___ | ___ | ___ | | | | Indifferent |
| ___ | ___ | ___ | | | | Bored |

You should be greeted by someone who seems to care about you and your concerns for your child-to-be.

B. The interview was scheduled for:

- | | | | |
|-----|-----|-----|-------------------|
| ___ | ___ | ___ | Same Day |
| ___ | ___ | ___ | Next Day |
| ___ | ___ | ___ | 2-3 Days |
| ___ | ___ | ___ | One Week |
| ___ | ___ | ___ | More than a week |
| ___ | ___ | ___ | Couldn't schedule |

We agree that you want a successful pediatrician, however, you should not have to wait more than a week for an appointment.

C. The office is located:

- | | | | | | | | |
|-----|-----|-----|-----------------|-----|-----|-----|----------------------|
| ___ | ___ | ___ | Near Home | ___ | ___ | ___ | Near spouse's office |
| ___ | ___ | ___ | Close enough to | | | | |
| ___ | ___ | ___ | Across town | ___ | ___ | ___ | Near my office |

D. Parking is:

- | | | | | | | | |
|-----|-----|-----|-----------|-----|-----|-----|--------------|
| ___ | ___ | ___ | Plentiful | ___ | ___ | ___ | Insufficient |
|-----|-----|-----|-----------|-----|-----|-----|--------------|

E. The office is:

- | | | | | | | | |
|-----|-----|-----|----------|-----|-----|-----|------------|
| ___ | ___ | ___ | Cheerful | ___ | ___ | ___ | Antiseptic |
| ___ | ___ | ___ | Clean | ___ | ___ | ___ | Dirty |
| ___ | ___ | ___ | Neat | ___ | ___ | ___ | Cluttered |

F. Is there an area for well children and one for sick children?

- | | | | | | | | |
|-----|-----|-----|-----|-----|-----|-----|----|
| ___ | ___ | ___ | Yes | ___ | ___ | ___ | No |
|-----|-----|-----|-----|-----|-----|-----|----|

According to recent studies, only close contact could infect a well child. Due to this many offices do not see any need in separating the two since sick children normally stay in their mother's laps.

G. Is there a children's play area set off from the seating area?

- | | | | | | | | |
|-----|-----|-----|-----|-----|-----|-----|----|
| ___ | ___ | ___ | Yes | ___ | ___ | ___ | No |
|-----|-----|-----|-----|-----|-----|-----|----|

H. The pediatrician met with us in:

- | | | | |
|-----|-----|-----|--------------------|
| ___ | ___ | ___ | A private office |
| ___ | ___ | ___ | An examining room |
| ___ | ___ | ___ | The reception area |
| ___ | ___ | ___ | _____ (other) |

I. My first impression is that the doctor is . . .

- | | | | | | | | |
|-----|-----|-----|--------------------|-----|-----|-----|-----------------|
| ___ | ___ | ___ | Good with children | ___ | ___ | ___ | Too busy |
| ___ | ___ | ___ | Knowledgeable | ___ | ___ | ___ | Disinterested |
| ___ | ___ | ___ | Very strict | ___ | ___ | ___ | Truly concerned |